2021 PERFORMANCE AND OUTLOOK

**OUR 2021 MATERIAL ISSUE: COVID-19** 

FINANCIAL HEALTH

SUSTAINABILITY

REACHING MORE CUSTOMERS

**OPERATIONAL** EXCELLENCE

# **Contribution to Sustainable Development Goals and Targets**







4.a. Build and upgrade education facilities that are child, disability and gender sensitive and provide safe, nonviolent, inclusive and effective learning environments for all

 Talent Development Practices



4.c. By 2030, substantially increase the supply of qualified teachers, including through international cooperation for teacher training in developing countries, especially least developed countries and small island developing States

• 5 Stones - Social and Financial Leadership Program and Teachers (C Without Distance. er implemented fir in cooperation fir with the Teacher Academy Foundation (ÖRAV)

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RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
Climate Change: Opportunities & Risks Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)	Natural & Social Capital	SUSTAINABILITY
<ul> <li>Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)</li> <li>COVID-19</li> </ul>	Natural & Social Capital	SUSTAINABILITY COVID-19

AND PROMOTE LIFELONG LEARN	IING OPPORTUNITIES FO	DR ALL
RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
Employee Engagement and Talent Management	Human Capital	THE BEST AND MOST ENGAGED TEAM
<ul> <li>Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)</li> </ul>	Natural & Social Capital	SUSTAINABILITY

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5 GENDER EQUALITY	GENDER EQUALITY: ACHIEVE GENDER EQUALITY AND EMPOWER ALL WOMEN AND GIRLS					6 CLEAN WATER AND SANITATION	CLEAN WATER & SANITATION: ENSURE AVAILABI	LITY AND SUSTAINABLE MANAG
<b>Ş</b>	SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTİ BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE	Q	SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTİ BEVA APPLICATIONS
		• Garanti BBVA Women Entrepreneur Program • Bloomberg Gender	• Business Ethics, Culture and Customer Protection • Financial Health and Advice	Human Capital	FINANCIAL HEALTH	IMEET E1 EVER REFERENCES WITH ALCOMMAND ADDRESS OF	<b>6.1.</b> By 2030, achieve universal and equitable access to safe and affordable drinking water for all	• Treatment Plant Infrastructure Financing and Sustainable Finance Transactions
	<b>5.1.</b> End all forms of discrimination against all women and girls everywhere	Equality Index • Board Diversity Policy • Various initiatives that encourage women to advance in their careers, with 40% of female senior and mid-level managers • Gender Equality Loan	<ul> <li>Corporate Governance and Strong Management of All Risks</li> <li>Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)</li> <li>Diversity and Work-Life Balance Human Rights</li> </ul>	Relationship Capital Natural & Social Capital	SUSTAINABILITY THE BEST AND MOST ENGAGED TEAM CORPORATE GOVERNANCE	14021 0.0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	<b>6.3.</b> By 2030, improve water quality by reducing pollution, eliminating dumping and minimizing release of hazardous chemicals and materials, halving the proportion of untreated wastewater and substantially increasing recycling and safe reuse globally	• Treatment Plant Infrastructure Financing and Sustainable Finance Transactions
							<b>6.6.</b> By 2020, protect and restore water- related ecosystems, including mountains, forests, wetlands, rivers, aquifers and lakes	• TURMEPA Blue Breath Project
10021 5-5	<b>5.5.</b> Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in	<ul> <li>Garanti BBVA Women</li> <li>Entrepreneur Program</li> <li>Bloomberg Gender</li> <li>Equality Index</li> <li>Board Diversity Policy</li> <li>Various initiatives that encourage women to</li> </ul>	Business Ethics, Culture and Customer Protection     Financial Health and Advice     Corporate Governance and Strong Management of All Risks     Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial	Human Capital Relationship Capital	FINANCIAL HEALTH SUSTAINABILITY THE BEST AND MOST ENGAGED TEAM	7 AFFORDABLE AND GLEAN ENERGY	AFFORDABLE & CLEAN ENERGY: ENSURE ACCES	GARANTİ BBVA
	political, economic and public life	advance in their careers, with 40% of female senior and mid-level managers • Gender Equality Credit	education) • Diversity and Work-Life Balance Employee Engagement and Talent Management	Natural & Social Capital	CORPORATE GOVERNANCE	10027 121 10027 121 10027 121 10027 100	AND TARGETS 7.1. By 2030, ensure universal access to affordable, reliable and modern energy services	APPLICATIONS   • Renewable Energy Investments  • Sustainable Finance Transactions
HART F6	<b>5.b.</b> Enhance the use of enabling technology, in particular information	• Garanti BBVA Women	Financial Health and Advice     Inclusive Growth (contribution     to society, entrepreneurship,	Relationship Capital	FINANCIAL HEALTH		<b>7.2.</b> By 2030, increase substantially the share of renewable energy in the global energy mix	Renewable Energy Investments     Sustainable Finance Transactions
	and communications technology, to promote the empowerment of women	Entrepreneur Program	financial inclusion, financial education)	Natural & Social Capital	SUSTAINABILITY		<b>7.3.</b> By 2030, double the global rate of improvement in energy efficiency	• Sustainable Finance Transactions
	<b>5.c.</b> Adopt and strengthen sound policies and enforceable legislation	• Garanti BBVA Women Entrepreneur Program • Bloomberg Gender Equality Index	<ul> <li>Business Ethics, Culture and Customer Protection</li> <li>Financial Health and Advice</li> <li>Corporate Governance and</li> </ul>	Human Capital	FINANCIAL HEALTH SUSTAINABILITY		<b>7.a.</b> By 2030, enhance international cooperation to facilitate access to clean energy research and technology, including renewable energy, energy efficiency and advanced and cleaner fossil-fuel technology, and promote investment in energy infrastructure and clean energy technology	• Renewable Energy Investments • Sustainable Finance Transactions
	for the promotion of gender equality and the empowerment of all	<ul> <li>Board Diversity Policy</li> <li>Various initiatives that encourage women to advance in their careers,</li> </ul>	Strong Management of All Risks • Inclusive Growth (contribution to society, entrepreneurship, financial inclusion financial	Relationship Capital Natural & Social	THE BEST AND MOST ENGAGED TEAM	10007.)4	7.b. By 2030, expand infrastructure and upgrade technology for supplying modern	Renewable Energy

Capital



 By 2030, expand infrastructure ar upgrade technology for supplying modern and sustainable energy services for all in developing countries, in particular least developed countries, small island developing States, and land-locked developing countries, in accordance with

their respective programmes of support

 Renewable Energy Investments • ( Sustainable Op Finance Transactions

women and girls at all

levels

and mid-level managers,

Gender Equality Credit

with 40% of female senior

financial inclusion, financial

Diversity and Work-Life Balance

education)

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• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY

STAINABLE AND MODERN ENER(	SY FOR ALL	
RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY

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SUSTAINABLE DEVELOPMENT GOALS

9.1. Develop quality, reliable, sustainable

regional and transborder infrastructure,

and human well-being, with a focus on

affordable and equitable access for all

particular in developing countries, to

financial services, including affordable

credit, and their integration into value

chains and markets

and resilient infrastructure, including

to support economic development

AND TARGETS

countries

INDUSTRY, INNOVATION & INFRASTRUCTURE: BUILD RESILIENT INFRASTRUCTURE, PR INDUSTRIALIZATION AND FOSTER INNOVATION

THE BEST AND MOST ENGAGED TEAM

GARANTİ BBVA

APPLICATIONS

Infrastructure

Digital payment

Investments

systems

SUSTAINABLE DEVELOPMENT GOALS	GARANTI BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
<b>3.3.</b> Promote development-oriented policies that support productive activities, decent job creation, entrepreneurship, creativity and innovation, and encourage the formalization and growth of micro-, small- and medium-sized enterprises, ncluding through access to financial services	Garanti BBVA     Partners Venture     Acceleration     Program     Our Financial     Health & Access     Practices	Financial Health and Advice     Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)     Employee Engagement and Talent Management	Financial Capital Human Capital Natural & Social Capital	FINANCIAL HEALTH SUSTAINABILITY THE BEST AND MOST ENGAGED TEAM
3.4. Improve progressively, through 2030, global resource efficiency in consumption and production and endeavour to decouple economic growth rom environmental degradation, in accordance with the 10-year framework of orogrammes on sustainable consumption and production, with developed countries aking the lead	Sustainable Financial Transactions Management of Our Direct Environmental Impacts	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
3.5. By 2030, achieve full and productive employment and decent work for all women and men, including for young beople and persons with disabilities, and equal pay for work of equal value	• Equal Opportunity Model application • Women's Empowerment Principles	• Diversity and Work-Life Balance • Human Rights	Human Capital Natural & Social Capital	THE BEST AND MOST ENGAGED TEAM
3.7. Take immediate and effective measures to eradicate forced labour, end modern slavery and human trafficking and secure the prohibition and elimination of the worst forms of child labour, ncluding recruitment and use of child soldiers, and by 2025 end child labour in all its forms	Garanti BBVA's Environmental and Social Credit Policies Garanti BBVA's Ethics and Integrity Principles Ethics Hotline HR Internal Control Mechanism Ethics and Integrity Committee Audit Committee	<ul> <li>Corporate Governance and Strong Management of All Risks</li> <li>Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)</li> <li>Human Rights</li> </ul>	Human Capital Natural & Social Capital	SUSTAINABILITY THE BEST AND MOST ENGAGED TEAM
<b>3.8.</b> Protect labour rights and promote safe and secure working environments for all workers, including migrant workers, in particular women migrants, and those in precarious employment	• Equal Opportunity Model application • Women's Empowerment Principles	<ul> <li>Business Ethics, Culture and Customer Protection</li> <li>Diversity and Work-Life Balance</li> <li>Human Rights</li> </ul>	Human Capital Natural & Social Capital	THE BEST AND MOST ENGAGED TEAM
<b>3.10.</b> Strengthen the capacity of domestic financial institutions to encourage and expand access to banking, nsurance and financial services for all	<ul> <li>Increased digital channel functions</li> <li>Disabled access ATMs</li> </ul>	Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education) • Business Ethics, Culture and Customer Protection • Financial Health and	Relationship Capital Natural & Social Capital	FINANCIAL HEALTH SUSTAINABILITY

9.2. Promote inclusive and sustainable industrialization and, by 2030, Infrastructure significantly raise industry's share of Investments employment and gross domestic product, Sustainable in line with national circumstances, Finance and double its share in least developed Transactions SME Banking 9.3. Increase the access of small-scale industrial and other enterprises, in

and Microfinance Applications • Garanti BBVA Partners Startup Acceleration Program

9.4. By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities

 Renewable Energy Investments Sustainable Finance Transactions



9.b. Support domestic technology development, research and innovation in developing countries, including by ensuring a conducive policy environment for, inter alia, industrial diversification and value addition to commodities

• Garanti BBVA Partners Venture Acceleration Program

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, PROMOTE INCLUSIVE AND SU	STAINABLE	
RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
<ul> <li>Easy, Fast &amp; DIY</li> <li>Financial Health and Advice</li> <li>Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)</li> </ul>	Digital & Intellectual Capital Relationship Capital	DATA AND TECHNOLOGY SUSTAINABILITY REACHING MORE CUSTOMERS
• Easy, Fast & DIY • Financial Health and Advice	Digital & Intellectual Capital Relationship Capital	DATA AND TECHNOLOGY REACHING MORE CUSTOMERS FINANCIAL HEALTH
• Easy, Fast & DIY • Financial Health and Advice • Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)	Digital & Intellectual Capital Relationship Capital Financial Capital Natural & Social Capital	DATA AND TECHNOLOGY FINANCIAL HEALTH REACHING MORE CUSTOMERS SUSTAINABILITY

 Climate Change: Opportunities & Risks Natural & Social Capital

SUSTAINABILITY

• Easy, Fast & DIY Financial Health and Advice

Digital & Intellectual Capital

Relationship Capital

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10 REDUCED INEQUALITIES	REDUCED INEQUALITIES: REDUCE INEC	UALITY WITHIN AND AMONG COUNTRIE	s			<b>11</b> SUSTAINABLE CITIES AND COMMUNITIES	SUSTAINABLE CITIES AND COMMUNITIES: MAKE	E CITIES AND HUMAN SETTLE	MENTS INCLUSIVE, SAFE, RESILIENT	AND SUSTAINABLE	
<b>₩</b>	SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTİ BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE		SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTI BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
106(1 (9-1) ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	<b>10.1.</b> By 2030, progressively achieve and sustain income growth of the bottom 40 per cent of the population at a rate higher than the national average	Employing over 18,486 people     Financial products and services to the economy and society, market value and dividends to our shareholders, wages to our employees, payments to our suppliers and tax payments to governments	Employee Engagement and Talent Management     Solvency and Financial Performance	Human Capital Financial Capital	THE BEST AND MOST ENGAGED TEAM OPERATIONAL EXCELLENCE		<b>11.3.</b> By 2030, enhance inclusive and sustainable urbanization and capacity for participatory, integrated and sustainable human settlement planning and management in all countries	Infrastructure Investments	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
	<b>10.2.</b> By 2030, empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status	• Employment Practices	Employee Engagement and Talent Management Diversity and Work-Life Balance	Human Capital	THE BEST AND MOST ENGAGED TEAM		<b>11.4.</b> Strengthen efforts to protect and safeguard the world's cultural and natural heritage	• Environmental and Social Loan Policies	<ul> <li>Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)</li> </ul>	Relationship Capital	OPERATIONAL EXCELLENCE SUSTAINABILITY
HET ISS THE ISH PRESERVICE HIGH HIGHWAY	<b>10.3.</b> Ensure equal opportunity and reduce inequalities of outcome, including by eliminating discriminatory laws, policies and practices and promoting appropriate legislation, policies and action in this regard	• Employment Practices	• Employee Engagement and Talent Management • Diversity and Work-Life Balance	Human Capital	THE BEST AND MOST ENGAGED TEAM	1967 194 1822년 달날 프로. 세트 	<b>11.c.</b> Support least developed countries, including through financial and technical	• Infrastructure	Inclusive Growth     (contribution to society,     astrongenergeourgheight)	Relationship	OPERATIONAL EXCELLENCE
TART 19-4 Sector of the sector b>10.4.</b> Adopt policies, especially fiscal, wage and social protection policies, and progressively achieve greater equality	<ul> <li>Garanti BBVA's</li> <li>Environmental and Social</li> <li>Credit Policies,</li> <li>Gender Equality Loan</li> <li>Garanti BBVA Ethics and</li> <li>Integrity Principles</li> <li>Ethics Hotline</li> <li>HR Internal Control</li> <li>Mechanism</li> <li>Ethics and Integrity</li> <li>Committee</li> <li>Audit Committee</li> </ul>	<ul> <li>Employee Engagement and Talent Management</li> <li>Diversity and Work-Life Balance</li> <li>Business Ethics, Culture and Customer Protection</li> <li>Corporate Governance and Strong Management of All Risks</li> </ul>	Human Capital	THE BEST AND MOST ENGAGED TEAM CORPORATE GOVERNANCE		assistance, in building sustainable and resilient buildings utilizing local materials	Investments	entrepreneurship, financial inclusion, financial education)	Capital	SUSTAINABILITY	
TARIT 194 State.	<b>10.6</b> Ensure enhanced representation and voice for developing countries in decision-making in global international economic and financial institutions in order to deliver more effective, credible, accountable and legitimate institutions	Sustainable Finance Statement     Policies and opinions on sustainable finance that we contribute through TBB Sustainability-themed Sectoral Working Groups we participate in	Inclusive Growth (contribution to society, entrepreneurship, financial inclusion, financial education)	Relationship Capital	SUSTAINABILITY						





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	SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTİ BBVA Applications	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
2	<b>12.2.</b> By 2030, achieve the sustainable management and efficient use of natural resources	Sustainable Financial Transactions Environmental and Social Loan Policy	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
<u>8</u>	<b>12.4.</b> By 2020, achieve the environmentally sound management of chemicals and all wastes throughout their life cycle, in accordance with agreed international frameworks, and significantly reduce their release to air, water and soil in order to minimize their adverse impacts on human health and the environment	• Sustainable Financial Transactions • Environmental and Social Loan Policy	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
Q	<b>12.5.</b> By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse	Efforts to Reduce Our Direct Environmental Impacts Global Eco- Efficiency Plan Sustainable Finance Transactions Environmental and Social Credit Policy	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
0	<b>12.6.</b> Encourage companies, especially large and transnational companies, to adopt sustainable practices and to integrate sustainability information into their reporting cycle	<ul> <li>Integrated Annual Report</li> <li>Garanti BBVA Climate Index</li> <li>Sustainable Finance Transactions</li> <li>Environmental and Social Loan Policy</li> </ul>	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
0	<b>12.8.</b> By 2030, ensure that people everywhere have the relevant information and awareness for sustainable development and lifestyles in harmony with nature	• All our communication activities with a focus on sustainability	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
<u>87.</u> 0	12.c. Rationalize inefficient fossil-fuel subsidies that encourage wasteful consumption by removing market distortions, in accordance with national circumstances, including by restructuring taxation and phasing out those harmful subsidies, where they exist, to reflect their environmental impacts, taking fully into account the specific needs and conditions of developing countries and minimizing the possible adverse impacts on their development in a manner that protects the poor and the affected communities	• Coal Exit Policy	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY

	SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTİ BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE
	<b>13.1.</b> Strengthen resilience and adaptive capacity to climate-related hazards and natural disasters in all countries	Sustainable Financial Transactions Environmental and Social Loan Policy	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
	<b>13.2.</b> Integrate climate change measures into national policies, strategies and planning	Sustainable Finance Statement	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
	<b>13.3.</b> Improve education, awareness- raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning	• All our communication activities with a focus on sustainability	Climate Change: Opportunities & Risks     Employee Engagement and Talent Management	Natural & Social Capital	SUSTAINABILITY THE BEST AND MOST ENGAGED TEAM
DIE CCC REFERSE REFERSE REFERSE	<b>13.a.</b> Implement the commitment undertaken by developed-country parties to the United Nations Framework Convention on Climate Change to a goal of mobilizing jointly \$100 billion annually by 2020 from all sources to address the needs of developing countries in the context of meaningful mitigation actions and transparency on implementation and fully operationalize the Green Climate Fund through its capitalization as soon as possible	• BBVA 2025 Pledge	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY
LOW	LIFE BELOW WATER:CONSERVE AND SUSTAINABL	LY USE THE OCEANS, SEAS AND	MARINE RESOURCES FOR SUSTAI	NABLE DEVELOPMENT	
$\tilde{\epsilon}$	SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTİ BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEG AND PERFORMANCE
	<b>14.1.</b> By 2025, prevent and significantly reduce marine pollution of all kinds, in particular from land-based activities, including marine debris and nutrient pollution	• TURMEPA Blue Breath Project	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY



to avoid significant adverse impacts, including by strengthening their resilience, and take action for their restoration in order to achieve healthy and productive oceans

 TURMEPA Blue **Breath Project** 





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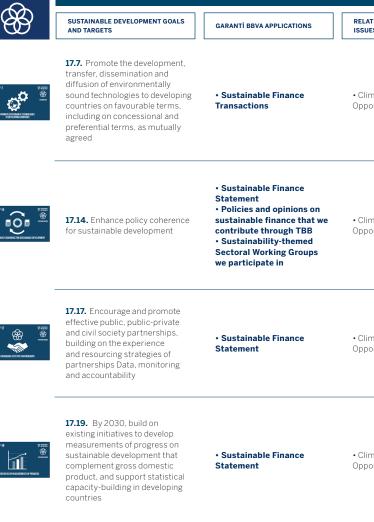
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ESERTIFICATION, AND HALT AND REVE	ERSE LAND DEGRADATION AND HALT BIO	DIVERSITY LOSS			
SUSTAINABLE DEVELOPMENT GOALS	GARANTİ BBVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE	
<b>15.1.</b> By 2020, ensure the conservation, restoration and sustainable use of terrestrial and inland freshwater ecosystems and their services, in particular forests, wetlands, mountains and drylands, in line with obligations under international agreements	• Our Environmental and Social Credit Policies • Carbon Offsetting Transactions	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY	
<b>15.2.</b> By 2020, promote the implementation of sustainable management of all types of forests, halt deforestation, restore degraded forests and substantially increase afforestation and reforestation globally	Our Environmental and Social Credit Policies     Carbon Offsetting Transactions	• Climate Change: Opportunities & Risks	Natural & Social Capital	SUSTAINABILITY	
	TIONS: PROMOTE PEACEFUL AND INCLUS E, ACCOUNTABLE AND INCLUSIVE INSTIT		DEVELOPMENT, PROV	IDE ACCESS TO	
SUSTAINABLE DEVELOPMENT GOALS	GARANTI BEVA	RELATED MATERIAL	RELATED	SECTIONS ON RELATED STRATEGY	
AND TARGETS	APPLICATIONS	ISSUES	CAPITALS	AND PERFORMANCE	
<b>16.4.</b> By 2030, significantly reduce illicit financial and arms flows, strengthen the recovery and return of stolen assets and combat all forms of organized crime	Garanti BBVA's Environmental and Social Loan Policies     Garanti BBVA's Ethics and Integrity Principles     Ethics Hotline     HR Internal Control Mechanism     Ethics and Integrity Committee     Audit Committee	<ul> <li>Corporate Governance and Strong Management of All Risks</li> <li>Business Ethics, Culture and Customer Protection</li> </ul>	Natural & Social Capital	OPERATIONAL EXCELLENCE CORPORATE GOVERNANCE	
<b>16.5.</b> Substantially reduce corruption and bribery in all their forms	Garanti BBVA's     Environmental and Social     Loan Policies     Garanti BBVA's Ethics and     Integrity Principles     Ethics Hotline     HR Internal Control     Mechanism     Ethics and Integrity     Committee     Audit Committee	<ul> <li>Corporate Governance and Strong Management of All Risks</li> <li>Business Ethics, Culture and Customer Protection</li> </ul>	Relationship Capital Natural & Social Capital	OPERATIONAL EXCELLENCE CORPORATE GOVERNANCE	
<b>16.6.</b> Develop effective, accountable and transparent	Garanti BBVA's Environmental and Social Loan Policies Garanti BBVA's Ethics and Integrity Principles Ethics Hotline HR Internal Control Mechanism	<ul> <li>Corporate Governance and Strong Management of All Risks</li> <li>Business Ethics, Culture and Customer Protection</li> </ul>	Relationship Capital Natural & Social Capital	OPERATIONAL EXCELLENCE CORPORATE GOVERNANCE	
institutions at all levels	Ethics and Integrity Committee     Audit Committee				

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PARTNERSHIPS FOR THE GOALS: STRENGTHEN THE MEANS OF IMPLEMENTATION AND REVITALIZE THE GLOBAL PARTNERSHIP FOR SUSTAINABLE DEVELOPMENT								
SUSTAINABLE DEVELOPMENT GOALS AND TARGETS	GARANTI BEVA APPLICATIONS	RELATED MATERIAL ISSUES	RELATED CAPITALS	SECTIONS ON RELATED STRATEGY AND PERFORMANCE				
<b>17.7.</b> Promote the development, transfer, dissemination and diffusion of environmentally sound technologies to developing countries on favourable terms, including on concessional and preferential terms, as mutually agreed	• Sustainable Finance Transactions	• Climate Change: Opportunities & Risks	Relationship Capital	SUSTAINABILITY				
<b>17.14.</b> Enhance policy coherence for sustainable development	Sustainable Finance Statement     Policies and opinions on sustainable finance that we contribute through TBB     Sustainability-themed Sectoral Working Groups we participate in	• Climate Change: Opportunities & Risks	Relationship Capital	SUSTAINABILITY				
<b>17.17.</b> Encourage and promote effective public, public-private and civil society partnerships, building on the experience and resourcing strategies of partnerships Data, monitoring and accountability	• Sustainable Finance Statement	• Climate Change: Opportunities & Risks	Relationship Capital	SUSTAINABILITY				
<b>17.19.</b> By 2030, build on existing initiatives to develop measurements of progress on sustainable development that complement gross domestic product, and support statistical canacity-building in developing	• Sustainable Finance Statement	• Climate Change: Opportunities & Risks	Relationship Capital	SUSTAINABILITY				

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